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Northgate Smiles Protocols

The safety of all our patients and team members has always been one of our top priorities. Through this pandemic we have adopted the American Dental Association guidelines and have exceeded them to the best of our ability.

Here is what to expect when you visit Northgate Smiles:

- All our patients sign a screening form about their health upon arriving.
- Temperatures are taken for all patients before being taken to the back operatories every appointment.
- We have set up two check in areas for patients depending on who they are seeing so that fewer patients are waiting in the same area or checking in at the same time to help with social distancing.
- We are fortunate to have individual rooms, unlike the majority of other dental offices which have an open floor plan, so that each cleaning room can have a filtration unit and no room is used back to back.
- We have adopted a new online system for all forms so that less paper is being transferred from patient to patient.
- All patients are required to wear a mask.
- All employees wear face shields, gowns, masks, and eye wear at all times with patients and all employees temperatures are taken and they complete a health screening form each day
- More time is given to all patients to help with social distancing
- New employees have been hired to help during cleaning appointments to suction during procedures to minimize aerosols
- New suctioning arms are also installed in cleaning rooms to help with aerosols.
- An antiseptic is used in the mouth before the cleaning is commenced that kills viruses to minimize the virulence of the aerosols.

We appreciate your understanding during these times unprecedented times. We value you and your safety.

Your team at Northgate Smiles